iOrder

Medical Order Assistance & Appropriateness

Hospital Revenue Cycle

Population Health Management

Physician's Collaborative Workflow

Clinical Decision Support

CMS & Meaningful Use

Collaborative workflow is essential to providing higher-quality healthcare at a lower cost. It minimizes the mistakes, misunderstandings, lost information, and time consuming lack of accountable transparency that plague most scheduling systems across the healthcare enterprise.

iOrder is an enterprise-wide portal for all orders designed to:

- Be customizable to each facility
- Provide order consistency
- Facilitate communication and reduce confusion between physician, service order and delivery, and the patient
- Streamline patient throughput

iOrder promotes/encourages/expedites:

- Better quality care
- Fewer cancelled orders or procedures
- Timely delivery of care
- Stronger physician-hospital relationships

iPro

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iOrder is an enterprise-wide order management system designed to accommodate any type of order request: CP Testing, CP Rehab, Dietary, EEG Services, Labs, Radiology, Rehabilitation, and Sleep Center.
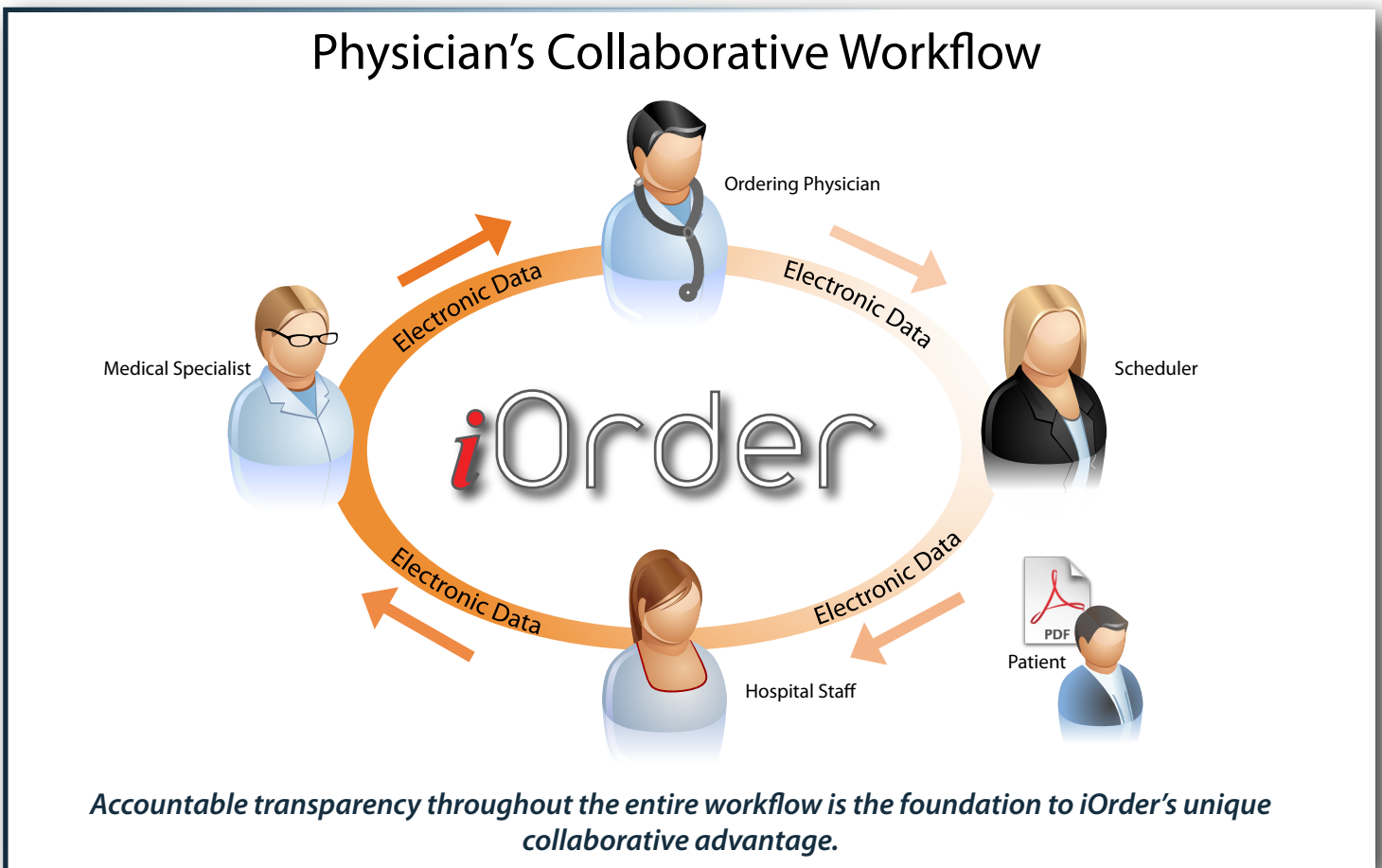
By providing full transparency the physician and nurses of referring practices no longer have to wait on the phone to find out the status of a requested service or an existing order. iOrder allows for messages to be passed back and forth to clarify situations and answer questions in real-time.

Physician's Collaborative Workflow

Ordering Physician

Electronic Data

Electronic Data

Scheduler

Medical Specialist

*i*Order

Electronic Data

Electronic Data

Patient

Hospital Staff

Accountable transparency throughout the entire workflow is the foundation to iOrder's unique collaborative advantage.

The customizable nature of iOrder means that, even though the product is web-based and there is nothing to deploy at any iOrder location, the customized screens of iOrder can have the same look and feel as what your facility or practice is accustomed to now. Your current paper form for ordering blood-work, for example, can look the same inside iOrder, making it easy to fill out and to interface with the hospital's other support systems such as HIS, EHR, and Billing. So while iOrder makes your entire ordering process electronic it also accommodates your staff's preference for familiarity in the order process.

Since iOrder offers secure transparency to everyone related to a given order request (scheduling, physician, staff and assistants, patients) as well as messaging for clarification and correction, iOrder provides a true collaborative environment for any order of any kind.

Workflow Example One: If preauthorization is required or if further information is needed regarding the patient, iOrder allows for a collaboration between the hospital and the physician's office to obtain the necessary authorization or paperwork so that the service can be delivered as promptly as possible with as much information available to the physician and the patient as possible.

Workflow Example Two: A radiologist interpreting a study usually has to rummage through the patient's electronic health record for important patient history information in order to complete the interpretation. iOrder retains all pertinent clinical information in a viewable synopsis, speeding the interpretation process.